



IT Consulting for Lighting and Electricity Company

PROJECT DETAILS

 Other IT Consulting and SI

 May. 2011 - Ongoing

 Less than \$10,000



"I've grown to trust in their abilities, which gives me peace of mind."

PROJECT SUMMARY

ASAP Computer Services completes IT projects for a family-owned lighting and electricity firm.

PROJECT FEEDBACK

Consistent and efficient, ASAP Computer Services routinely meets deadlines and fulfills projects requirements. The team's wealth of experience and comprehensive approach to managing tasks set them apart from other vendors.



The Client

Please describe your company and your position there.

I'm the vice president of Turney Lighting and Electric, a family-owned lighting and electricity provider.

The Challenge

For what projects/services did your company hire ASAP Computer Services?

I hired ASAP Computer Services to be our IT partner.

What were your goals for this project?

I wanted a firm that could help me with various IT-related tasks and projects.



Joel Turney

VP, Turney Lighting and Electric



Other industries



San Antonio, Texas

CLIENT RATING

5.0

Overall Score

Quality:	5.0
Schedule:	5.0
Cost:	5.0
Would Refer:	5.0



The Approach

How did you select this vendor?

I found them online.

Describe the project in detail.

ASAP Computer Services has completed many projects for me over the years.

What was the team composition?

I have an account manager who leads every project, and there've been a couple of small tasks that required a second team member.

The Outcome

Can you share any outcomes from the project that demonstrate progress or success?

ASAP Computer Services has delivered on every project that I've assigned to them over the past eight years. I always feel safe using them, which is why I continue to reach out.

How effective was the workflow between your team and theirs?

The communication between our teams is seamless. They ask detailed questions about the services that we need and always follow through on their promises.

What did you find most impressive about this company?

It seems like Courtney (Managing Member, ASAP Computer Services) and his team can handle anything related to IT. I've grown to trust in their abilities, which gives me peace of mind. Also, the





team is reasonable with timelines and knowledgeable about a variety of different technology products.

Are there any areas for improvement?

There are no areas of improvement I can think of. I'm very happy with their work.

