



Managed IT Services for Manufacturing Firm

PROJECT DETAILS

 IT Managed Services

 Jan. 2019 - Jan. 2019

 Less than \$10,000



"They were responsive and organized."

PROJECT SUMMARY

ASAP Computer Services built an IT system for a new office. The team installed hardware components and set up a network server.

PROJECT FEEDBACK

Internal stakeholders are pleased with the system that ASAP Computer Services delivered. The team's transparent communication style and structured approach made for a seamless collaboration. Customers can expect an efficient and dedicated partner.



The Client

Please describe your company and your position there.

I'm the vice president of operations at Burke and Company. We're a manufacturing firm in San Antonio, Texas that specializes in sheet metal and powder coating.



Ben Pruski

VP of Operations, Burke and Company



Other industries



San Antonio, Texas

The Challenge

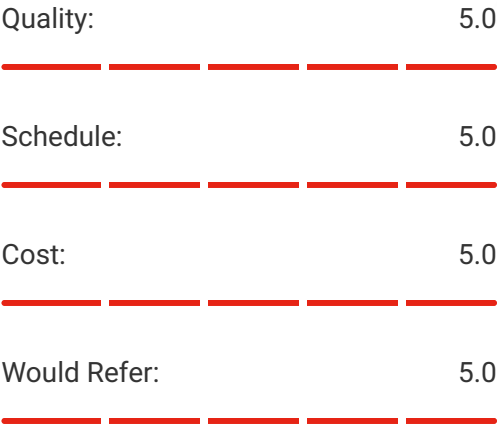
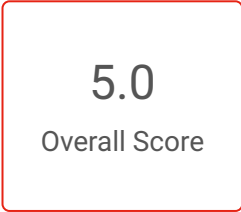
For what projects/services did your company hire ASAP Computer Services?

We hired ASAP Computer Services to establish an internal network for our new building. We also needed them to set up Wifi and install software on our computers.

What were your goals for this project?

We wanted to reach full operating capacity within a month.

CLIENT RATING





The Approach

How did you select this vendor?

We'd been working with ASAP Computer Services for six years before we started this project. We didn't consider any other companies.

Describe the project in detail.

ASAP Computer Services installed and launched our IT infrastructure. After placing the necessary hardware, the team connected our computers to new servers and confirmed that everything was working properly.

What was the team composition?

We had an account manager who supervised the entire project.

The Outcome

Can you share any outcomes from the project that demonstrate progress or success?

We now have a reliable internal network at our new office.

How effective was the workflow between your team and theirs?

They were responsive and organized.

What did you find most impressive about this company?

I was impressed by their efficiency. ASAP Computer Services completed the project in three days.

Are there any areas for improvement?





ASAP Computer Services

I can't think of anything that they could do better.



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